



Ohio Attorney General's Office  
Bureau of Criminal Investigation  
Investigative Report



2024-1219  
Officer Involved Critical Incident – 4632 East Main Street,  
Whitehall

**Investigative Activity:** Information Provided/Obtained  
**Involves:** McDonald's (O)  
**Date of Activity:** 04/19/2024  
**Activity Location:** McDonald's – Business – 4640 E Main St, Whitehall, OH 43236  
**Author:** SA Kyle Douglass, #126

**Narrative:**

On April 19, 2024 at approximately 0738 hours, Ohio Bureau of Criminal Investigation (BCI) Special Agent Kyle Douglass (SA Douglass) made contact with McDonald's store manager, Brock Ostavitz (Ostavitz). Contact was made related to an Officer-Involved Critical Incident (OICI) which occurred earlier that morning involving Whitehall Police Department (WPD) near the McDonald's drive-thru, in the parking lot of 4632 East Main Street in Whitehall, OH.

SA Douglass made contact with the McDonald's store manager, Ostavitz, and advised him there were individuals involved in the OICI with WPD who had been in the McDonald's drive-thru shortly before the incident occurred.

SA Douglass requested all McDonald's security video footage which may be relevant to the OICI. Ostavitz said he was unable to provide the video to SA Douglass on scene, and would have to request the video from McDonald's corporate security. SA Douglass was permitted to take photos of the last orders from the McDonald's drive-thru before the OICI occurred.

On April 27, 2024 at approximately 1021 hours, SA Douglass received a voicemail message from Ostavitz. Ostavitz explained that he received a message from the company which maintains McDonald's security video which stated, "We received your clip request from McDonald's #34735 for 4/19, we were unable to provide the requested video as the date and time requested is not available in the system – it shows in our system that the camera system was down from 4/16 1622 (hours) and came back at 4/19 0832 (hours)." Ostavitz explained McDonald's would be unable to provide any video footage from the time period requested relating to the OICI on April 19, 2024.

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Approved By SA James A. Mulford on  
05/17/2024

**Attachments:**

Attachment # 01: Receipt – McDonald's drive-thru order 04-19-24 0142

Attachment # 02: Receipt – McDonald's drive-thru order 04-19-24 0143

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McDonald's Restaurant #34735  
4640 E. MAIN STREET  
COLUMBUS, OH 43214  
TEL# 1-248-953-1339

Thank You Valued Customer

KS# 15	04/19/2024 01:43 AM
Side1	Order 14
3 M French Fries	8.37
1 20 McNuggets	8.79
3 Spicy Buffalo Cup	
Subtotal	17.16
Tax	0.00
Take-Out Total	17.16
Cash Tendered	20.00
Change	2.84

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