



Ohio Attorney General's Office
Bureau of Criminal Investigation
Investigative Report



2024-3996
Officer Involved Critical Incident - 780 Taylor Road,
Gahanna, OH

Investigative Activity: Civilian Witness Interview
Involves: Katelyn White, Leigha Lautzenhiser, Michael Chaloux
Activity Date: 12/19/2024
Activity Location: 665 Taylor Road, Gahanna, OH 43230
Authoring Agent: SA James H Gore

Narrative:

On Thursday, December 19, 2024, at approximately 1243 hours, Ohio Bureau of Criminal Investigation (BCI) Special Agent (SA) James Gore (SA Gore) interviewed Katelyn White, the receptionist at the Springhill Suites hotel, relative to the officer-involved critical incident which took place earlier on the same date. The interview took place at the Springhill Suites hotel, 665 Taylor Road, Gahanna. Also present during the interview was the hotel's assistant manager, Leigha Lautzenhiser. The purpose of the interview was to obtain all relevant information of the incident known or observed by the parties.

Ms. White reported that on December 19, 2024 at approximately 0830 hours, she received a call at the front desk from Michael Chaloux, of Alpharetta, Georgia. Ms. White said she recognized his name from the hotel guest registry. According to Ms. White, Mr. Chaloux stated that he received a notification from his credit card company that there was a fraudulent charge of more than \$600 at the hotel overnight. Ms. White said she notified Gahanna Police of the fraud situation.

Ms. White explained, the questioned room (#112) was initially booked in Michael Chaloux's name on the evening of December 16, 2024, for two nights, with a second guest was listed on the room as "MATTHEW MARTINEZ." Ms. White reported that per the booking records, an unknown male called the front desk at 0134 hours on the morning of December 19th to check out, then he immediately re-booked the same room using customer rewards points. Ms. White did not personally observe any transactions involving the occupant(s) of room 112.

Ms. White was asked about security cameras at the hotel which may have captured footage of room 112's occupant, or any interaction he may have had with police. She said there were only three cameras on site; two covered utility rooms which were only accessible to employees, and one covered the front desk.

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Asst. Manager Lautzenhiser permitted SA Gore to review camera footage to see if the subject was visible. Upon querying the system for the check-in date and time (Dec. 16th), it was found that the footage for all the cameras had already been deleted or written over. Upon querying December 19th between 0100 and 0200 hours, no activity involving any guests was observed at the front desk.

The interview concluded at approximately 1300 hours.

The interview was audio recorded, and the recording is available for review in the digital (Matrix Investigator) case file. The hotel billing records for room 112 are also available for review as a single, combined document in the case file.

References:

No attachments.

Attachments:

1. R20241219-124309 Katelyn White interview 12-19-2024 SA Gore
2. Springhill Suites Receipts - re. Michael Chaloux, Matthew Martinez

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665 Taylor Rd, Gahanna Oh 43230 P 614.501.4770
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Michael Chaloux Room: 112
273 Canton St Room Type: DDST
Alpharetta GA 30009 Number of Guests: 2
No Company Name Clerk: KJW
Arrive: 16Dec24 Time: 06:34PM Depart: 18Dec24 Time: 12:44PM Folio Number: 97808

DATE	DESCRIPTION	CHARGES	CREDITS
17Dec24	Market Beverage	7.44	
17Dec24	Sales Tax	0.56	
18Dec24	Visa		8.00
		BALANCE:	0.00

Card #: VXXXXXXXXXXXX[REDACTED]XXXX
Card Type: VISA Card Entry: CHIP Approval Code: 245960 App Label:
VISA DEBIT AID: A0000000031010

Marriott Bonvoy Account # XXXX[REDACTED] Your Marriott Bonvoy points/miles earned on your eligible earnings will be credited to your account. Check your Marriott Bonvoy account statement or your online statement for updated activity.

See our "Privacy & Cookie Statement" on Marriott.com.

Guest Detail - Hst 97808
Lst Name CHALOUX
First MICHAEL
Company NO COMPANY NAME
= Account Detail
Pmt Tp CA
Gtd G Adv Dep
DB Id TA/Whl

Rewarding Welcome - Cnf 80699474
Earns Points
SILVER ELITE
MBV# [REDACTED] Since 12Jan14
Points Balance: 3694
Nights to Renew SILVER ELITE: 8

Room/Stay Detail >
Arr: 12/16/24 Mo #Nght: 2 #Rms: 1 Rt Pgm: MRYA ArTm: 06:34PMConf: N
Dep: 12/18/24 We #Adlt: 2 Rm Tp: DDST Rate: 26.00 DpTm: 12:44PM
Req: ND7 ND9 NM1 NN4
Rm#: 112

Email/Notes >> F5
Email: [REDACTED]
Notel: MATTHEW MARTINEZ CHECKING IN

Display

NewRes

Walkin

ReInstate

Print

Home

Guest Detail - C/O 97853
Lst Name CHALOUX
First MICHAEL
Company NO COMPANY NAME
Account Detail
I Pmt Tp AXXXXXXXXXXXXX/
Gtd G Adv Dep
DB Id TA/Whl

Rewarding Welcome - Cnf 83814592
Earns Points
SILVER ELITE
MBV# Since 12Jan14
Points Balance: 3694
Nights to Renew SILVER ELITE: 8

Room/Stay Detail >
Arr: 12/18/24 We #Nght: 1 #Rms: 1 Rt Pgm: RWDG ArTm: 01:34PMConf: N
Dep: 12/19/24 Th #Adlt: 2 Rm Tp: DDST Rate: 60.00 DpTm: 01:40AM
Req: NJ8 NM1 NN4
Rm#: 112

Email/Notes >> F5
Email:
Notel:

Display Rev CkOut Rev CkOut/Stlmnt AddlRes Walkin Print Home

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Michael Chaloux	Room: 112
273 Canton St	Room Type: DDST
Alpharetta GA 30009	Number of Guests: 2
No Company Name	Rate: \$151.00 Clerk: KJW
Arrive: 19Dec24 Time: 01:40AM	Depart: 19Dec24 Time: 10:50AM Folio Number: 97887

DATE	DESCRIPTION	CHARGES	CREDITS
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BALANCE: 0.00

Marriott Bonvoy Account # XXXX [REDACTED] Your Marriott Bonvoy points/miles earned on your eligible earnings will be credited to your account. Check your Marriott Bonvoy account statement or your online statement for updated activity.

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Guest Detail - C/O 97887
Lst Name CHALOUX
First MICHAEL
Company NO COMPANY NAME
= Account Detail
Pmt Tp AXXXXXXXXXXXXX/ [REDACTED]
Gtd G Adv Dep
DB Id TA/Whl 68350204

Rewarding Welcome - Cnf 84971458
Earns Points
SILVER ELITE
MBV# [REDACTED] Since 12Jan14
Points Balance: 3694
Nights to Renew SILVER ELITE: 8

Room/Stay Detail >
Arr: 12/19/24 Th #Nght: #Rms: 1 Rt Pgm: RMOJ ArTm: 01:40AMConf: N
Dep: 12/19/24 Th #Adlt: 2 Rm Tp: DDST Rate: 151.00 DpTm: 10:50AM
Req: NM5
Rm#: 112

Email/Notes >> F5
Email: [REDACTED]
Notel: [REDACTED]

Display Rev CkOut Rev CkOut/Stlmnt AddlRes Walkin Print Home