F om R ng Subpoenas subpoenas@ ng com>
Sent Wednesday, Ap l 21, 2021 12 14 PM
To Justin Root
Subject R ng - You Co espondence Has Been Rece ved Re P ese vation MA [redacted]

Dea Sende ,

Thank you fo you ema l. Please note that th s ema l add ess s ese ved fo co espondence f om law enfo cement. He e s what to expect next depend ng on you equest type

Eme gency Requests

R ng ese ves the ght to espond mmed ately to u gent law enfo cement equests fo nfo mation n cases nvolv ng mm nent dange of death o se ous phys cal nju y to any pe son. Eme gency d sclosu e equests may be subm tted to eme gency-le- equests@ ng.com. Please nclude "EMERGENCY" n the subject l ne.

P ese vation Requests f om U.S. Law Enfo cement

You w ll ece ve a sepa ate ema l acknowledg ng that you p ese vation equest has been ece ved and you w ll be p ov ded an nte nal efe ence numbe ass gned to you equest. f the equested data s ava lable, we w l take steps to p ese ve t as soon as poss ble.
Please note that only data sto ed at the time of the p ese vation equest w l be p ese ved. We gene a ly beg n p ocess ng p ese vation equests the day they a e ece ved, but the e may be a delay due to the volume of equests. Please note that the p ese vation p ocess may be delayed f the data to be p ese ved s not clea ly spec fied and/o the deta ls equ ed to locate t a e not p ov ded. To locate data, you may efe ence account o dev ce dentifie s.

P oduction Requests f om U S. Law Enfo cement (Wa ant / Cou t O de / Subpoena)

You w ll ece ve a sepa ate ema l acknowledg ng that you legal p ocess has been ece ved and you w l be p ov ded an nte nal efe ence numbe ass gned to you equest. Ou team w ll ev ew the legal p ocess as soon as poss ble.

Othe Inqu es C v l L tigation / Use Inqu y / Non-U S. Law Enfo cement)

Fo a l othe nqu es, we w ll espond as qu ckly as poss ble.

Note to Law Enfo cement Please subm t equests only f om offic al, gove nment- sued ema l add esses.

Fo add tional nfo mation, please see R ng s Law Enfo cement Gu del nes located at https://gcc02.safel nks p otection.outlook com/?u l=https%3A%2F%2Fsuppo t. ng com%2Fhc%2Fen-us%2Fa ticles%2F360001318523-Law-Enfo cement-
Gu del nes&amp data=04%7C01%7Cjustin.Root%40oh oatto neygene al gov%7C4b40188887ba543515d8108d904e06a44%7C16bb85b3d21e4dd2a07c7c114cf57b55%7C0%7C0%7C637546184196048127%7CUnknown%7CTWFpbGZsb3d8eyJWI o MC4wLjAwMDA LCJQIjo V2luMzI LCJBT I6Ik1haWw LCJXVCI6Mn0%3D%7C1000&amp sdata=b4NWscVN7m B9SMK RLomSJ %2B jFcO%2F2hteSYP7Z3h4%3D&amp ese ved=0.