



Ohio Peace Officer Training Commission (OPOTC)

A partnership for success

*Presented by: Tom Magallanes, Executive Director
Jenn Bersch, Program Manager*

November 12, 2020



Agenda

Welcome / Pearson VUE Overview

Solution Overview

Registration & Scheduling

Test Center Network

Security

Results Reporting

COVID-19 Safety Protocols

Committed to

your test

your team &

your candidates' future

Pearson VUE Overview

PEARSON VUE DELIVERS

16

MILLION EXAMS EACH YEAR

IN MORE THAN

20,000

TEST CENTERS IN

180

COUNTRIES. THAT IS ONE TEST

DELIVERED GLOBALLY EVERY

2.2

SECONDS

A *Service
company*

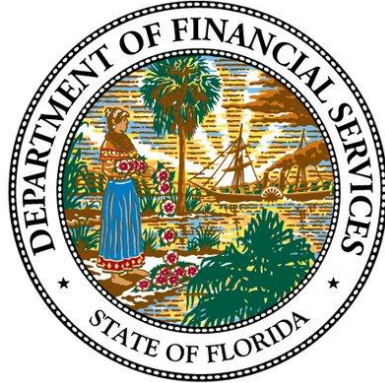
POWERED BY

Technology

Markets in which we operate



Public Safety clients



Entrusted by state and national partners

Ohio State Board	National Business Partner
Board of Nursing	National Council State Boards of Nursing (NCSBN)
Office of Emergency Medical Services	National Registry of Emergency Medical Technicians (NREMT)
Board of Pharmacy	National Association of Boards of Pharmacy (NABP)
Counselor, Social Worker and Marriage and Family Therapist Board	Association of Social Work Boards (ASWB)
Institutions of Higher Education (Ohio MBA Candidates)	Graduate Management Admissions Council (GMAC)
Medical College Admission Test (MCAT) (Ohio Medical College Candidates)	Association of American Medical Colleges (AAMC)
Department of Education (Teacher Certification)	Evaluation Systems of Pearson

Nearly 159K exams were delivered in Ohio during 2019. Ohio residents seeking certification credential in multiple professional disciplines utilize the Pearson VUE test center network. Examples include a number of medical specialties, inventory control, payroll, technology, etc.

Entrusted by state and national partners

Ohio State Board

Board of Nursing

Board of Pharmacy

Board of Social Work Examiners

Board of Emergency Medical Services

Department of Education (Teacher Certification)

Institutions of Higher Education
(Ohio MBA Candidates)

Medical College Admission Test (MCAT)
(Ohio Medical College Candidates)

National Business Partner

National Council State Boards of Nursing (NCSBN)

National Association of Boards of Pharmacy (NABP)

Association of Social Work Boards (ASWB)

National Registry of Emergency Medical Technicians (NREMT)

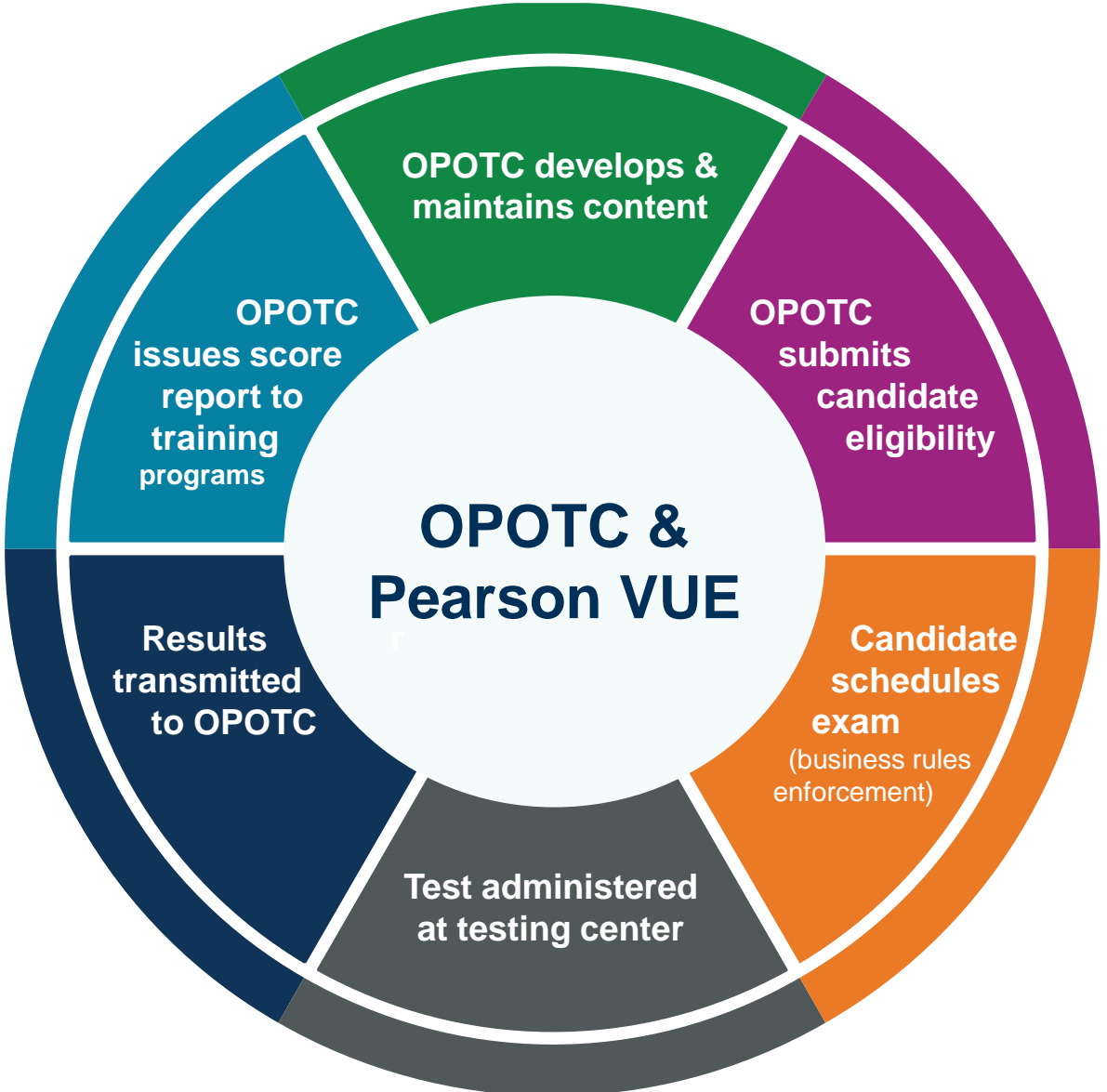
Evaluation Systems of Pearson

Graduate Management Admissions Council (GMAC)

Associations of American Medical Colleges (AAMC)

Solution Overview

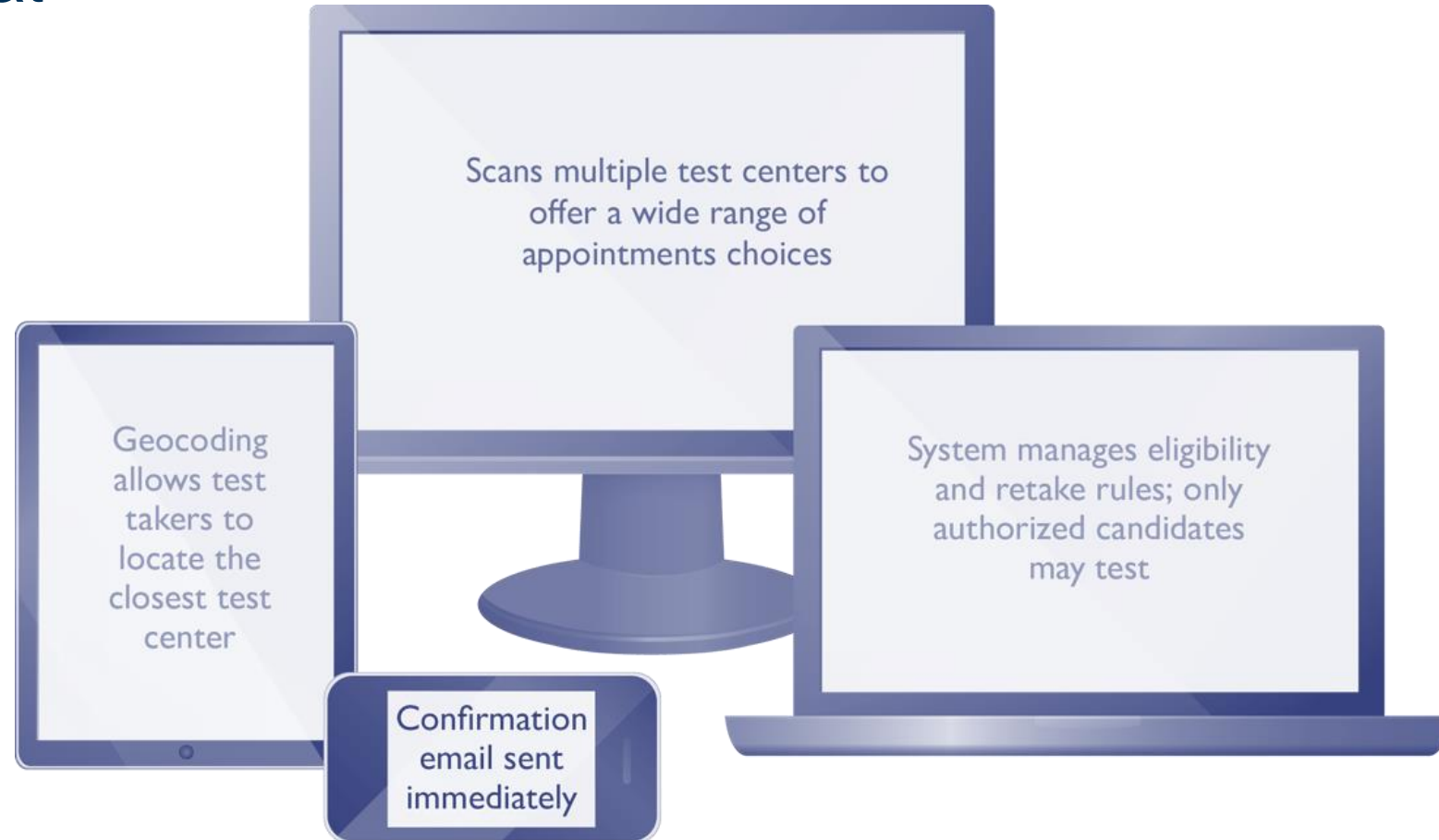
Solution Overview



Registration & Scheduling

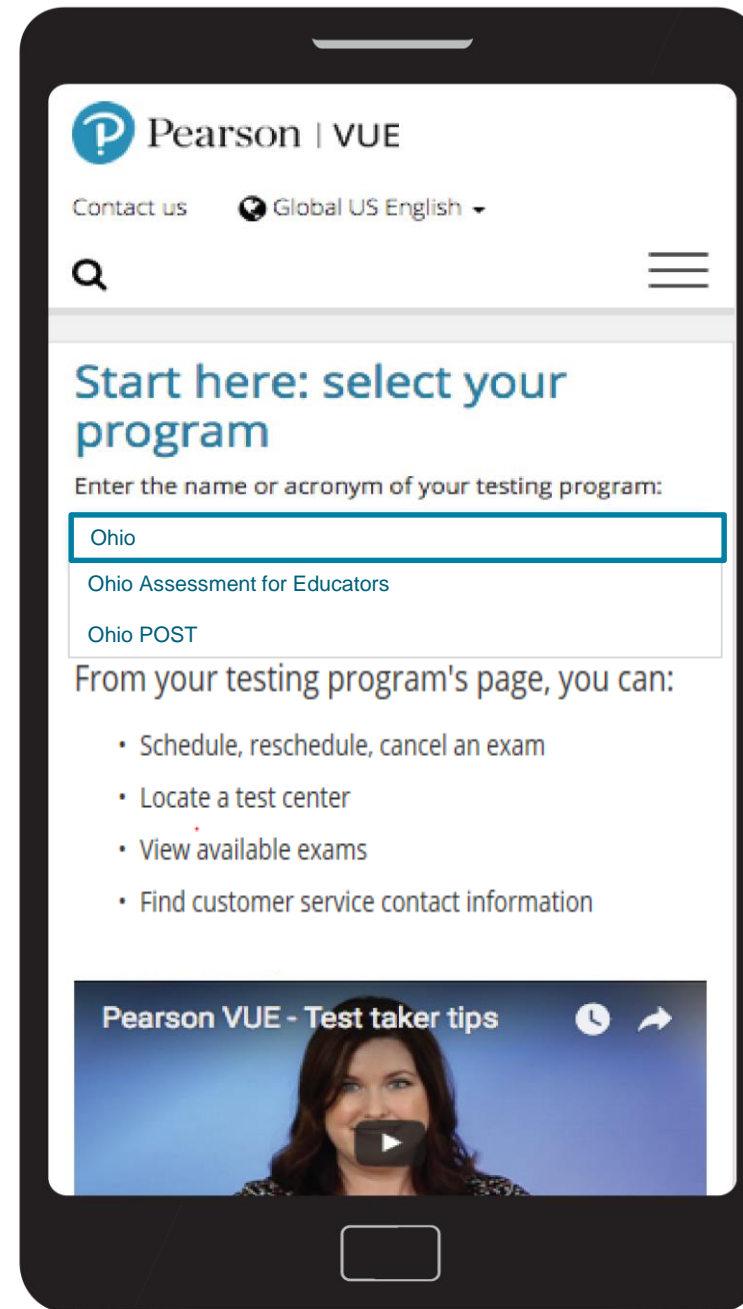
Manage your Program

Web services, scheduling on a computer or mobile device, contact center, web chat



Mobile Friendly

- Registration is mobile friendly end to end
- Optimized to fit screen
- Smart search to find a test program



Pearson VUE, Exam Vouchers

- Exam vouchers offer an alternative, convenient way to pay for examinations. Anyone purchasing vouchers can redeem them later when scheduling tests.
 - Valid up to one year from the date of purchase
 - Can be purchased in bulk
 - Can be paid by Credit Card or Check / Money Transfer
 - Voucher fees are non-refundable
 - Prepaid vouchers cover the full exam price of \$95.00 per attempt (includes no-shows)
 - Peace Officer Basic, Refresher Peace Officer, Corrections, Private Security
- Voucher order forms can be found at: <http://www.pearsonvue.com/oh/post>

Test Center Network

Test Center locations



Legend	
	Company -owned and -operated (11)
	Partner locations (59)

Security

Secure Testing Framework™

A layered approach to test security

- Complex to simple
- Multi-layered approached
- Adaptable to every organization and delivery modality
- Effective tool for test security and program design decisions and planning
- Built upon information security, privacy and quality standards



Privacy and information security layers

Global quality, PII, security and financial accreditations

Business Continuity

- ISO 22301 (Global)

Customer Service

- CCA Global Standard (UK)
- CSE Framework (UK)

Data Privacy

- US EU Safe Harbor (US, UK, Japan)
- Data Protection Act (UK)
- Japanese Privacy Mark

Environmental

- ISO 14001 (UK)

Financial Controls

- PCI-DSS
- SSAE 16 (SOC 1)

Health & Safety

- OHSAS 18001 (UK)

Information Security

- FISMA (US)
- CESG (UK)
- ISO 27001 (Global)

Quality

- ISO 9001 (Global)

IT Service Management

- ISO 20000

Exam Development & Delivery

- ISO 17024
- ISO 22398
- Ofqual

Internal Audit

- ISO 19011

Risk Management

- ISO 31000

Results Reporting

On-Site Testing Receipt

Ohio Peace Officer Training Commission



Sally Sample

123 Street Road

Chicago, IL 12345

Date of Birth: 12/14/XXXX

Candidate ID: 123456

Exam Date: 12/15/019

Examination Name: **Ohio Peace Officer Training Commission Exam**

Examination Receipt

Score report will be sent to you from the Ohio Peace Officer Training Commission Board.

If you have additional questions about applying for your certification, please contact the Ohio Peace Officer Training Commission Board by phone at XXX-XXX-XXXX.

The authenticity of this score report can be validated by using Pearson VUE's Online Score Report Authentication found at www.PearsonVUE.com/authenticate.

Digital Embossing eliminates the possibility of unauthorized embossing of counterfeit score reports.

Registration Number: 123456789

Validation Number: 123456789

IntelliVUE Standard Client Reports

Key Reports

- Training Program Reports
- Authorization Status
- Authorized Test Centers
- Candidate Search
- Individual Candidate Record
- Discount Utilization
- Exam Activity
- Exam Performance Summary
- Exam Reschedule Occurrence
- Test Center Activity
- Pass Rate by Form
- Test Statistics
- Item Statistics
- Exam Summary Report by training program
- Candidate Exam Summary Report by training program

COVID-19 Protocols

Test center health and safety measures

Health and safety measures at Pearson's Test Center Network



Continued support for OPOTC program

We are committed to.....

- work hard to make decisions to enable testing to resume where possible
 - ✓ protecting the health and safety of our candidates and employees
- continue to closely monitor the changing health and safety recommendations
 - ✓ state, province, and country and adjust our operations and capacity parameters accordingly
- operate at a capacity at Pearson VUE-owned testing centers and partner locations
 - ✓ aligned with government guidance and allowances; enforcing appropriate health and safety measures in place

Questions?

Thank you!



Pearson
VUE