CARES Implementation Phase

Rollout #4 PTAX Monthly Touch Point

January 8, 2025
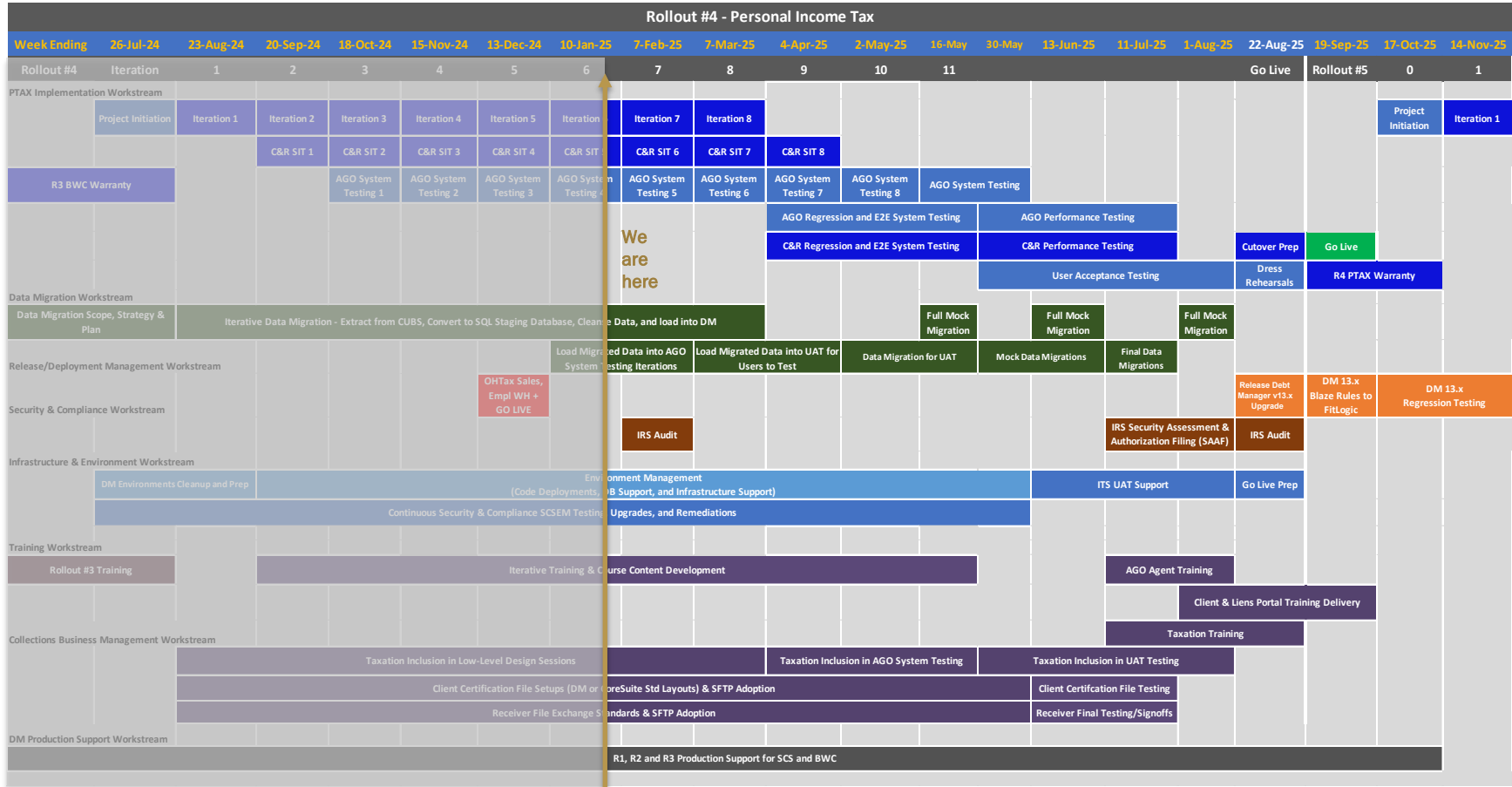
DAVE YOST

Agenda

- Schedule Review

- Workflows Progress

- ETL Design and Testing Timeline

- Comments/Questions

Schedule Review

Rollout #4 - Personal Income Tax

Week Ending	26-Jul-24	23-Aug-24	20-Sep-24	18-Oct-24	15-Nov-24	13-Dec-24	10-Jan-25	7-Feb-25	7-Mar-25	4-Apr-25	2-May-25	16-May	30-May	13-Jun-25	11-Jul-25	1-Aug-25	22-Aug-25	19-Sep-25	17-Oct-25	14-Nov-25
Rollout #4 Iteration		1	2	3	4	5	6	7	8	9	10	11					Go Live	Rollout #5	0	1

PTAX Implementation Workstream

- Project Initiation | Iteration 1 | Iteration 2 | Iteration 3 | Iteration 4 | Iteration 5 | Iteration (6) | Iteration 7 | Iteration 8 | ... | Project Initiation | Iteration 1
- C&R SIT 1 | C&R SIT 2 | C&R SIT 3 | C&R SIT 4 | C&R SIT (5) | C&R SIT 6 | C&R SIT 7 | C&R SIT 8
- R3 BWC Warranty | AGO System Testing 1 | AGO System Testing 2 | AGO System Testing 3 | AGO System Testing 4 | AGO System Testing 5 | AGO System Testing 6 | AGO System Testing 7 | AGO System Testing 8 | AGO System Testing
- AGO Regression and E2E System Testing | AGO Performance Testing
- C&R Regression and E2E System Testing | C&R Performance Testing
- Cutover Prep | Go Live
- User Acceptance Testing | Dress Rehearsals | R4 PTAX Warranty

We are here

Data Migration Workstream

- Data Migration Scope, Strategy & Plan | Iterative Data Migration - Extract from CUBS, Convert to SQL Staging Database, Cleanse Data, and load into DM
- Full Mock Migration | Full Mock Migration | Full Mock Migration
- Load Migrated Data into AGO System Testing Iterations | Load Migrated Data into UAT for Users to Test | Data Migration for UAT | Mock Data Migrations | Final Data Migrations

Release/Deployment Management Workstream

- OHTax Sales, Empl WH + GO LIVE
- Release Debt Manager v13.x Upgrade | DM 13.x Blaze Rules to FitLogic | DM 13.x Regression Testing

Security & Compliance Workstream

- IRS Audit
- IRS Security Assessment & Authorization Filing (SAAF) | IRS Audit

Infrastructure & Environment Workstream

- DM Environments Cleanup and Prep | Environment Management (Code Deployments, DB Support, and Infrastructure Support) | ITS UAT Support | Go Live Prep
- Continuous Security & Compliance SCSEM Testing, Upgrades, and Remediations

Training Workstream

- Rollout #3 Training | Iterative Training & Course Content Development | AGO Agent Training
- Client & Liens Portal Training Delivery

Collections Business Management Workstream

- Taxation Training
- Taxation Inclusion in Low-Level Design Sessions | Taxation Inclusion in AGO System Testing | Taxation Inclusion in UAT Testing
- Client Certification File Setups (DM or CoreSuite Std Layouts) & SFTP Adoption | Client Certifcation File Testing
- Receiver File Exchange Standards & SFTP Adoption | Receiver Final Testing/Signoffs

DM Production Support Workstream

- R1, R2 and R3 Production Support for SCS and BWC

Non-Technical Workflows

Design Session	AGO Owner	Dates Held	Comments
WF-19 Innocent Spouse	Kevin Whitacre, Nicole Brock	8/5/2024-8/13/2024	QA Testing completed; Awaiting End-to-End Testing
WF-48 Tax Collections	Sharnee Jennings, Nick Yono	7/29/2024-8/23/2024	Deployed for AGO QA testing
Skip Trace	Shannon Ray, Lucas Ward	6/26/2024-8/12/2024	QA Testing completed; Awaiting End-to-End Testing
Workflow Look-backs	Sharnee Jennings, Nick Yono	8/26/2024-9/27/2024	Wave 1 deployed for AGO QA testing
AC-14 TOPS/OTOP	AGO Accounting/Pat Brobeck/Sharnee Jennings, Nick Yono	9/30/2024-10/1/2024	Deployed for AGO QA testing
WF-33 Offer in Compromise	Kevin Whitacre/Nicole Brock	10/21/2024-11/14/2024	Formal Approval Stage
WF-55 Tax FTP Process	Sharnee Jennings, Nick Yono	11/19/2024	Formal Approval Stage
WF-50 Tax Penalty Abatements	Sharnee Jennings, Nick Yono	12/5/2024-12/13/2024	Formal Approval Stage

Technical Workflows

Design Session	AGO Owner	Dates Held	Comments
SOVOS-1099	David Boals, James Seeto	8/1/2024-8/20/2024	QA Testing completed; Awaiting End-to-End Testing
Skip Tracing Interface	Shannon Ray, Lucas Ward	6/26/2024-8/21/2024	Deployed for AGO QA testing
BKY Skip Tracing	Shannon Ray, Lucas Ward, Trish Lazich	8/5/2024-8/12/2024	Deployed for AGO QA testing
Migration Discussions	Billy Miller, Timothy Greene	7/29/2024-Present	Ongoing Migration discussions taking place; second mock migration has been completed and results are currently under review.
Certification (9020) Interface	Sharnee Jennings, Nick Yono	8/26/2024-8/29/2024	Deployed for AGO QA testing
Address update 9008	Sharnee Jennings, Nick Yono	8/29/2024-9/5/2024	QA Testing completed; Awaiting End-to-End Testing
Non-Financial 9011.40	Sharnee Jennings, Nick Yono	9/3/2024-9/5/2024	QA Testing completed; Awaiting End-to-End Testing
Decert 9407.40	Sharnee Jennings, Nick Yono	9/5/2024 – 9/23/2024	Deployed for AGO QA testing
Transaction Import 9011	Sharnee Jennings, Nick Yono	9/9/2024 – 9/16/2024	QA Testing completed; Awaiting End-to-End Testing

Technical Workflows - Continued

Design Session	AGO Owner	Dates Held	Comments
TOPS/OTOP Interface	Patrick Brobeck, Sharnee Jennings, Nick Yono	9/30/2024-11/12/2024	Deployed to AGO QA for testing
OIC Custom View	Nicole Brock; Kevin Whitacre	12/5/2024-12/17/2024	Final Walk-Through completed
True Up Webservice	Sharnee Jennings, Nick Yono	9/17/2024 – Present	Formal approval stage Current approach: Tax developer working with C&R developer support to adjust OHTax programming to call DM Rest API. Delivery/QA rough estimate – late January 2025.

Design and Testing for ETLS

ETL Interface Name	Design Sessions		QA Testing		E2E Testing *		UAT	
	Start Date	End Date	Start Date	End Date	Start Date	End Date	Start Date	End Date
Address Update 9008	8/26/2024	9/20/2024	10/21/2024	11/15/2024	3/10/2025	4/4/2025	5/19/2025	8/1/2025
Transaction Import 9011	8/26/2024	9/20/2024	10/21/2024	11/15/2024	3/10/2025	4/4/2025	5/19/2025	8/1/2025
NonFinancial 9011.40	8/26/2024	9/20/2024	10/21/2024	11/15/2024	3/10/2025	4/4/2025	5/19/2025	8/1/2025
Cert 9020	8/26/2024	9/20/2024	10/21/2024	11/15/2024	3/10/2025	4/4/2025	5/19/2025	8/1/2025
Decert 9407.40	8/26/2024	9/20/2024	11/18/2024	12/13/2024	3/10/2025	4/4/2025	5/19/2025	8/1/2025
True Up Web Service	8/26/2024	9/20/2024	TBD**	TBD**	TBD**	TBD**	TBD**	TBD**
Transaction Export (IB.8050)	1/13/2025	2/7/2025	3/10/2025	4/4/2025	4/7/2025	5/5/2025	5/19/2025	8/1/2025
NonFin Export (IB.8050.40)	1/13/2025	2/7/2025	3/10/2025	4/4/2025	4/7/2025	5/5/2025	5/19/2025	8/1/2025
DATAEXTRACT 8050.98	2/10/2025	3/7/2025	4/7/2025	5/2/2025	5/5/2025	5/16/2025	5/19/2025	8/1/2025
DATAEXTRACT 8050.99	2/10/2025	3/7/2025	4/7/2025	5/2/2025	5/5/2025	5/16/2025	5/19/2025	8/1/2025

*Estimated date ranges

** Dependent Upon Tax development timeline

Comments/Questions

Thank You!