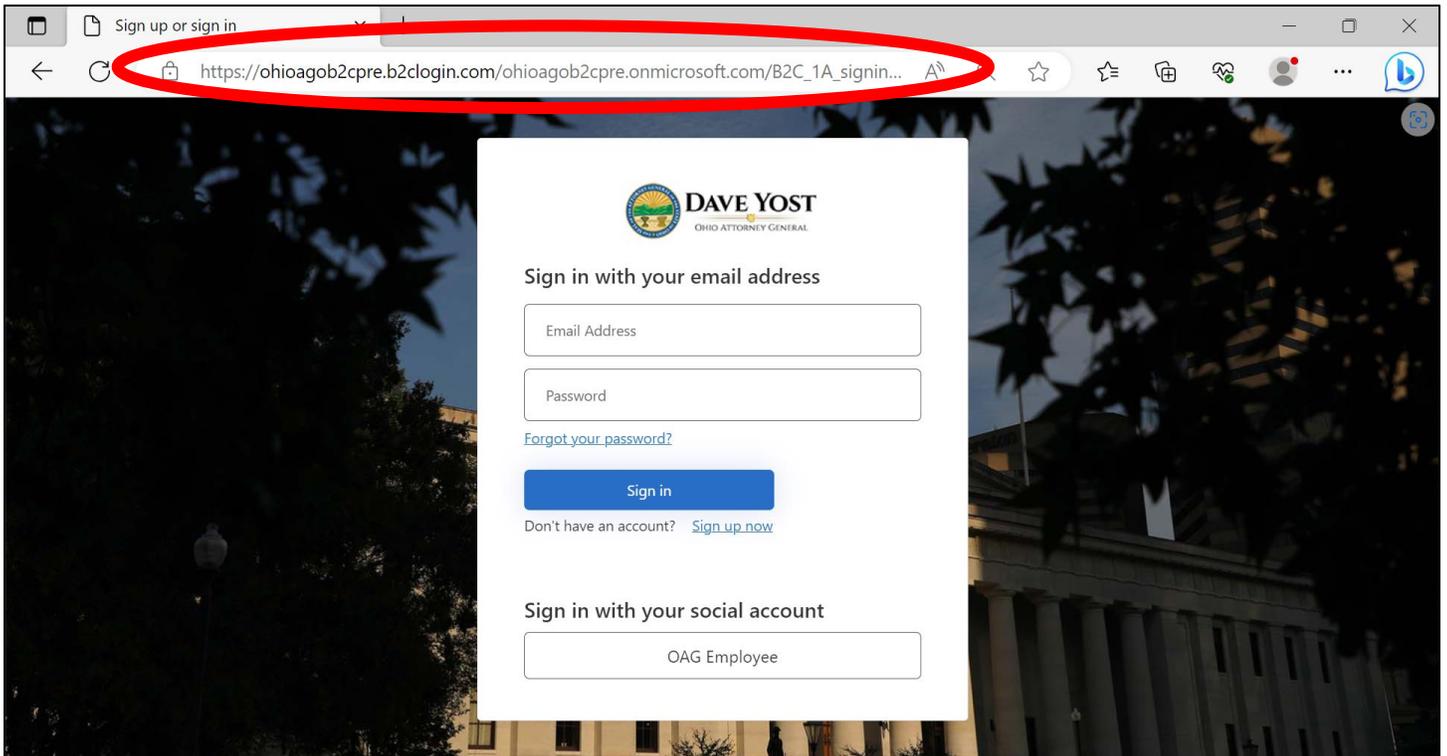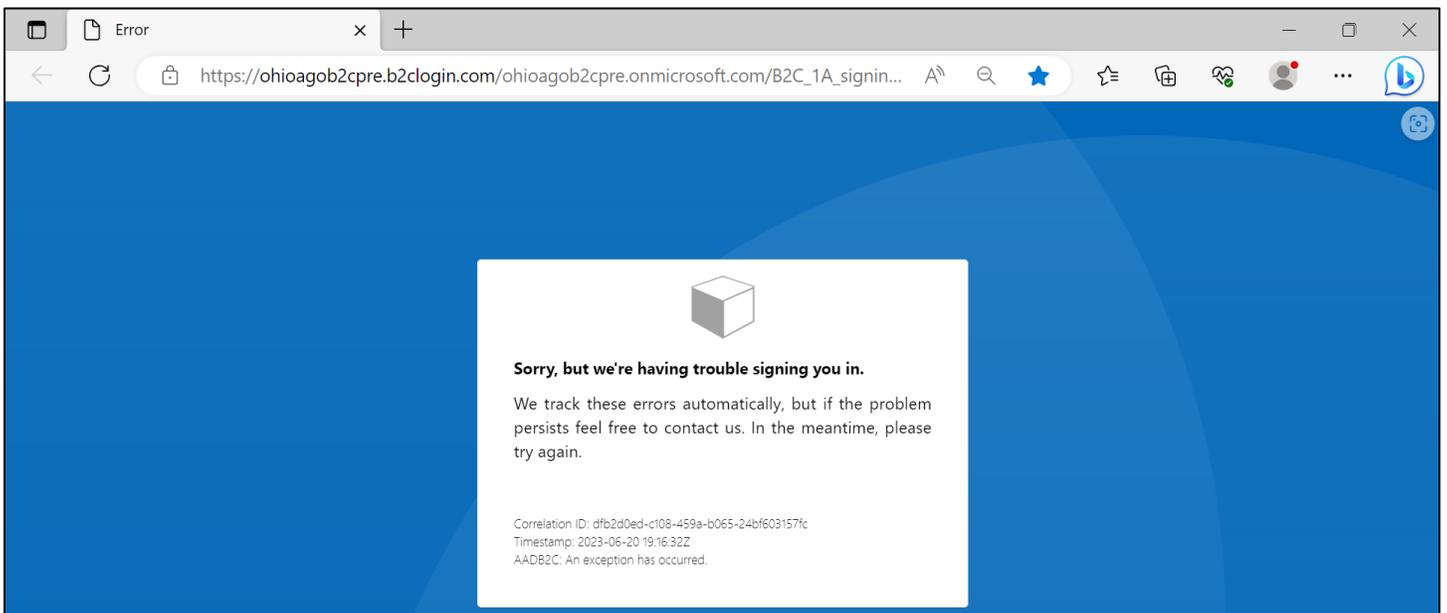# How to Favorite the Portal URL

The portal URL redirects to our authentication login.
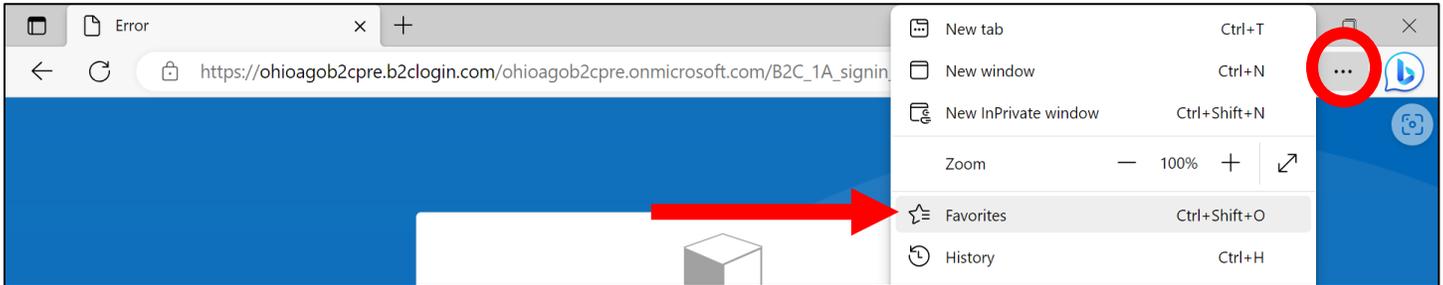

If you add this link to your favorites using the star icon ☆, you may be redirected to an error page when accessing later on.
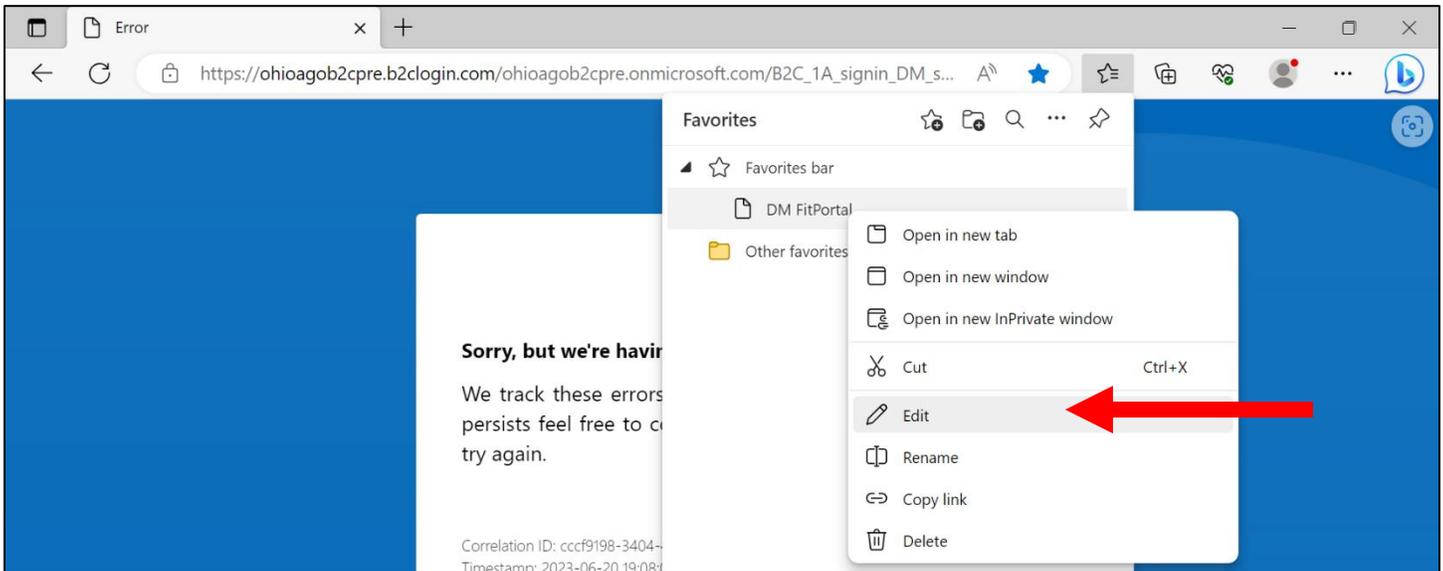
Follow the steps below to add the correct URL to your **Microsoft Edge** Favorites.
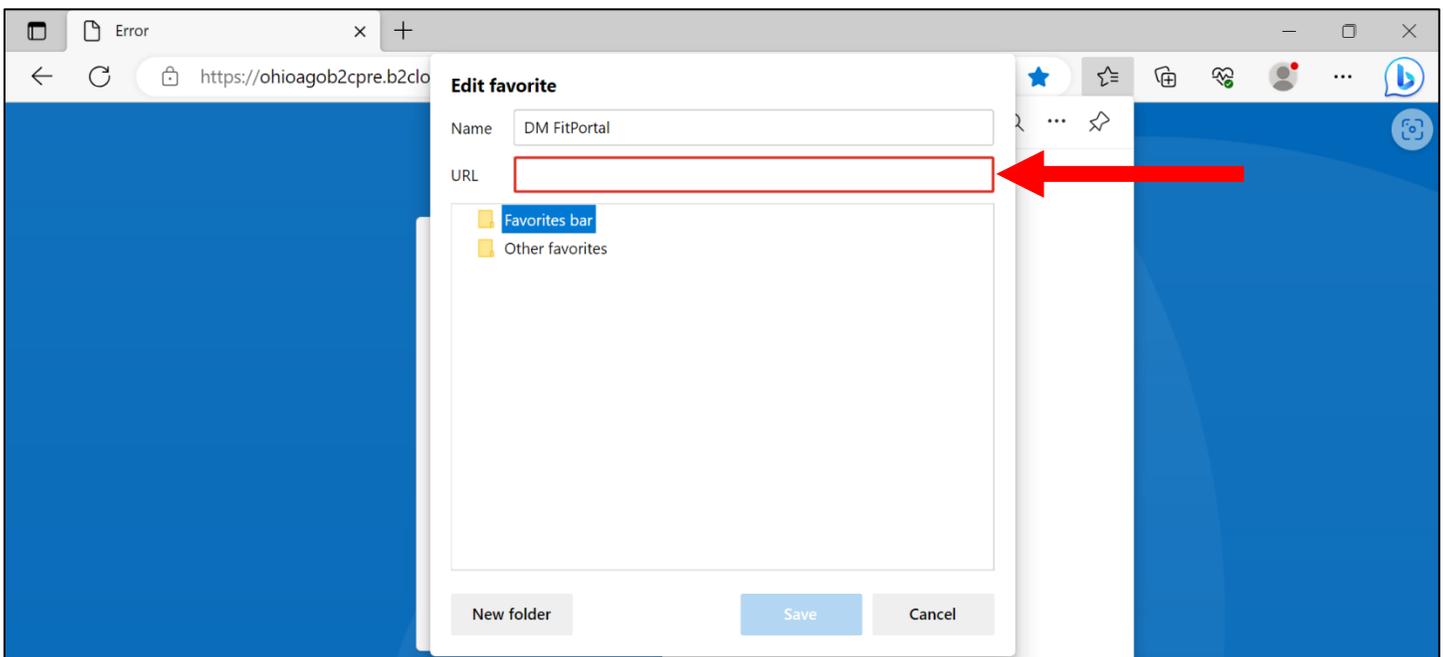
1. Use the ellipses [...] in the toolbar to open the browser menu. Select **Favorites**.

2. Right-click on the saved URL and select **Edit**.

3. Delete the authentication login URL and paste the correct portal link in the field. Click **Save**.
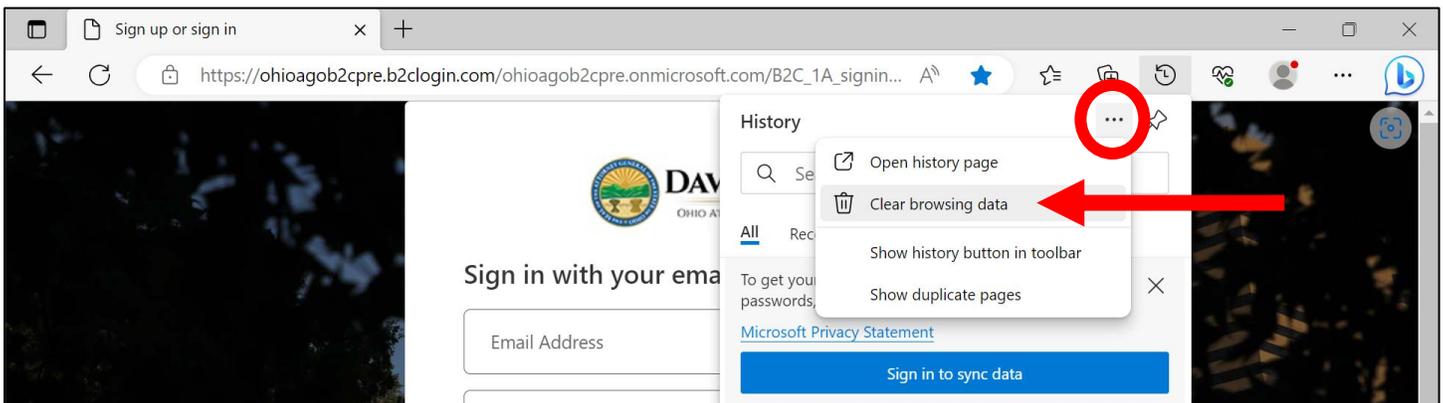
How to Clear History/Cache in Microsoft Edge

1. Use the ellipses ··· in the browser toolbar to open the browser menu. Select **History**.

2. Select the ellipses on the History menu and select **Clear browsing data**.

3. Confirm the Time range is **All time**. Select **Clear now**.