## How to Favorite the Portal URL

The portal URL redirects to our authentication login.

Sign up or sign in				—	Ō	×
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If you add this link to your favorites using the star icon  $\stackrel{f_{2}}{\hookrightarrow}$ , you may be redirected to an error page when accessing later on.



Follow the steps below to add the correct URL to your Microsoft Edge Favorites.

1. Use the ellipses *iii* in the toolbar to open the browser menu. Select **Favorites**.



## 2. Right-click on the saved URL and select Edit.

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## 3. Delete the authentication login URL and paste the correct portal link in the field. Click **Save**.

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## How to Clear History/Cache in Microsoft Edge

1. Use the ellipses *iii* in the browser toolbar to open the browser menu. Select **History**.



2. Select the ellipses on the History menu and select Clear browsing data.



3. Confirm the Time range is All time. Select Clear now.

