



CARES Implementation Phase

Rollout 1 – Client Certification File & Submission Touchpoint

February 24, 2022

3:00 p.m. – 4:00 p.m.



DAVE YOST

OHIO ATTORNEY GENERAL



Objectives & Logistics

- Objectives
 - Review CARES SFTP Standards presented January 27
 - Review Adoption Timeline
 - Review Adoption Status
 - Open Q & A
- Logistics
 - Session will be recorded and made available along with PowerPoint
 - Send questions to AGOCARES@OhioAGO.gov
 - Q&A Panel is available if needed



CARES File Transfer Standard

Review CARES File Transfer Standard

- AGO CARES Debt Manager will require file transfers via the Secure File Transfer Protocol (SFTP)
- All Rollout 1 Client Agencies must install and configure an SFTP client application
- SFTP
 - Industry standard for secure file transfers
 - Applies safeguards at all vulnerable points throughout the file transfer process
 - Ensuring highest level of protection against theft of confidential personal information (CPI)
 - Maintains IRS compliance



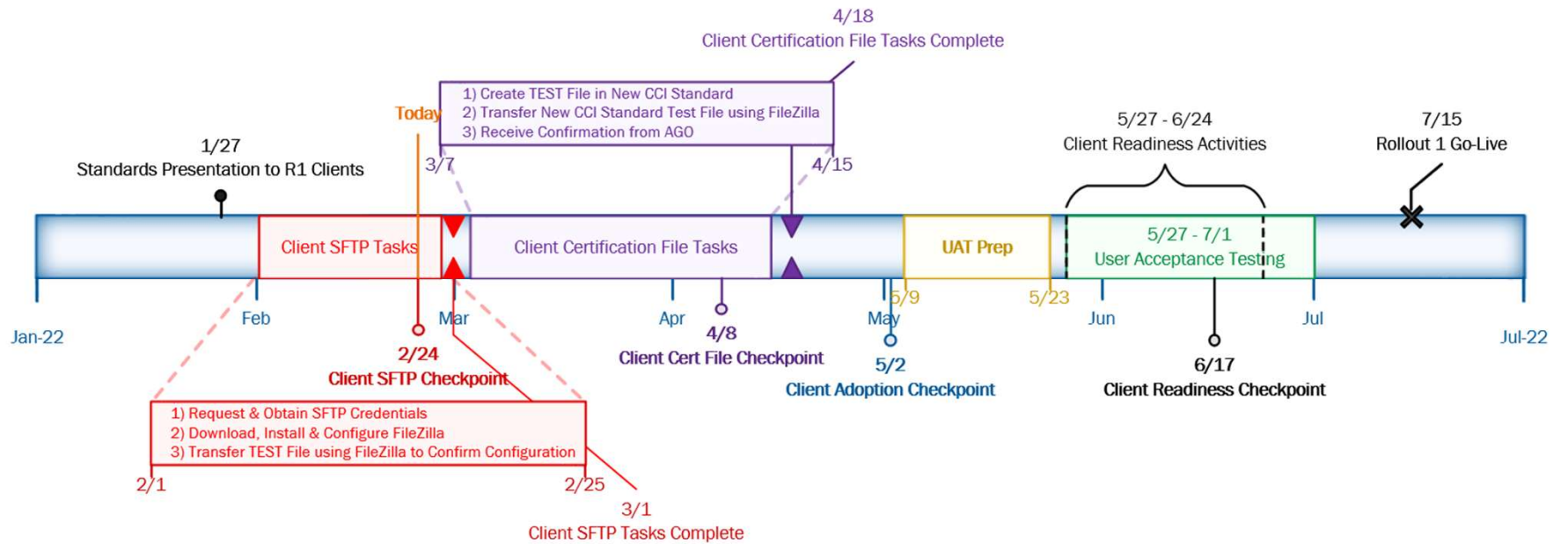
Review CARES File Transfer Standard

- Many SFTP applications exist. One such application is FileZilla
 - Free to download and use
 - You may be required to receive approval from your agencies IT department
- Before using SFTP you MUST receive credentials (Username/Password) from the AGO
 - Contact Collections Enforcement Operations at 614-644-6709 or Operations_Group@OhioAGO.gov
- The CARES File Transfer Configuration Guide will be provided after this presentation



Client Interface & SFTP Standards Adoption Timeline

Review Adoption Timeline












Review Adoption – Key Dates

- March 1, 2022
 - Client SFTP Tasks Complete
 - Request & Obtain SFTP Credentials
 - Download, Install & Configure FileZilla
 - Transfer TEST File using FileZilla to Confirm Configuration
- April 18, 2022
 - Client Certification Tasks Complete
 - Create TEST File in New CCI Standard
 - Transfer New CCI Standard Test File using FileZilla
 - Receive Confirmation from AGO
- May 2, 2022
 - Final Client Adoption Checkpoint

Review Adoption Status

SFTP Tasks – Started 02/01	Status
Rollout 1 Agencies attending Jan 27 Standards Meeting	 68%
Rollout 1 Client ID's represented in Jan 27 Client Meeting	 67%
ITS Security Forms sent to R1 Clients	 100%
Completed Forms to ITS	 50%
SFTP Folder Created	 50%
SFTP Credentials Issued to Client	 0%
Client SFTP Config Verified & Test File Received	 0%

 3 State Agencies in Rollout 1 have requested discussions regarding standards

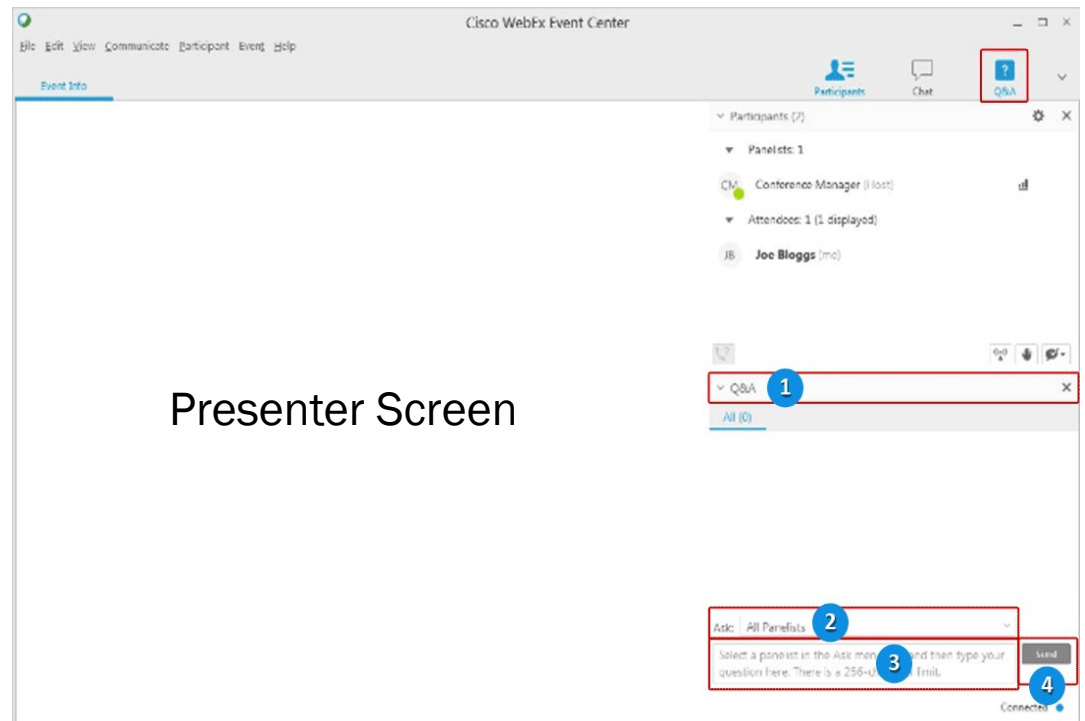
 0-25%  26-50%  51-75%  76-100%

Question & Answer Session

How to submit questions:

1. Open the Q & A panel.
2. In the Ask drop-down list, select the recipient
3. On the Q & A panel, type your question in the text box.
4. Select Send.

Presenter Screen



During the session, please send your questions to all panelists.

The background features a light gray grid pattern that curves and tapers towards the right. On the left side, there is a vertical bar with a light gray top section and a dark blue bottom section, separated by a thin gold line.

Wrap-Up



CARES Resources

The CARES leadership team is dedicated to transparency; In addition to the development of engagement strategies intended to keep stakeholders informed, the following resources and channels of communication are always available to those impacted by the CARES Program.

CARES Mailbox

The AGOCARES mailbox will be used by the program team to distribute CARES communications to stakeholders and respond to inquiries regarding the Program.



CARES Website

This website serves as your resource for the most up-to-date Program information and updates

Stakeholder Contacts

Stakeholder POCs serve as a direct resource, providing a channel of communication between each audience and the Program team

Have questions, feedback or concerns? Please email the AGO's CARES Program team at AGOCARES@OhioAGO.gov or visit the CARES Website at <https://www.ohioattorneygeneral.gov/Business/Collections/CARES-Program/About>

Thank You!

